

## **General Warranty**

## Warranty:

All ramps, stands, and other components are covered under a limited warranty to be free of defects in material and workmanship, for a period of one year from the date of purchase. If you discover a defect, we will replace the component, at our option, with new components, or if practical, repair the defective unit.

## Not covered by this warranty:

This warranty excludes: the loading and unloading of steel tracked vehicles and equipment; damage caused by improper use; exceeding weight ratings; unauthorized modification; or other abuse; normal wear and tear; or damage suffered in a war zone; and natural, or manmade, disasters.

## **Obtaining service under this warranty:**

Failed components must be returned for inspection to:

HD Ramps 7865 Sandy Ridge Rd. Kewaskum, WI 53040 262-334-5807

Components found to be defective will be covered under the warranty period. When filing a claim, please provide the following: supporting photographs; detailed narratives of how the ramps/products were being used when they failed; and copy of sales order/receipt for proof of purchase, and to determine if the claim is within the warranty period. Reimbursement for claims, or replacement components, will be at the sole discretion of HD Ramps.