



Limited Warranty for Heaters

General Warranty

Except as otherwise stated hereinafter, for a period of one (1) year after date of sale to end user and subject to all limitations set forth, Kingtec Group Co, Ltd. and Kingtec Technologies (Heyuan) Co. Ltd., hereinafter "Kingtec" warrants its heaters to be free from defects in material and workmanship.

To Qualify for this Warranty:

The heater must be purchased in the United States from Kingtec or a dealer authorized by Kingtec to sell the heater(s). This warranty only applies to the first retail purchaser and each subsequent owner during the warranty time period.

What Kingtec Will Repair or Replace under Warranty:

Kingtec will repair or replace, at its sole option, any part that is proven to be defective in material or workmanship under normal use during the warranty time period. Anything replaced under warranty becomes the property of Kingtec. All parts replaced under warranty will be considered as part of the original product and any warranty on those parts will expire coincident with the original product warranty. Warranty replacements will be made without charge, labor related to the repair and/or replacement is not covered.

Note:

1. No charges of labor time allowances are covered by any warranty of Kingtec.
2. Travel, loss of use, loss of revenue, consequential damages to other parts or equipment are NOT covered under any circumstances.
3. Kingtec is NOT responsible for costs, direct or indirect, incurred through an incorrect diagnosis or poor performance of the repairs; this also applies to corrections of installations that did not meet Kingtec specifications.
4. Periodic heater maintenance as outlined in each heater manual shall be the heater owner's responsibility and a failure to materially comply with such maintenance will render this warranty void. A general guideline is to run the heater on high a minimum of once per month for a minimum of fifteen minutes year round regardless of the temperature.

What IS and IS NOT Covered by the Warranty:

The purpose of this Warranty is to provide the end user (customer) with protection from defects in material and workmanship.

A. PARTS covered with one (1) year warranty include:

1. Timers, thermostats, mini controllers or other electronic temperature control
2. Electronic control units (ECU's)
3. Heat exchangers and / or combustion chambers (burner)
4. Flame, overheat and temperature sensors
5. O-rings, gaskets, seals
6. Wire Harnesses
7. Housing
8. Air intake and outlet grill vents

B.

1. Glow pins
2. Fuel pumps
3. Air blower motors
4. Coolant pumps
5. Atomizer screens
6. Fans

C. PARTS NOT covered by this warranty include but are not limited to:

1. Clamps, clips, brackets
2. Batteries
3. Coolant
4. Fuel system components (fuel pickup pipe, fittings, fuel lines, filters, etc)
5. Fuses
6. Connectors, terminals and screws
7. Light bulbs
8. Intake and exhaust tubing
9. Cold and warm air tubing

D. PARTS are NOT covered if the malfunction(s) is/are due to improper installation, use and/or maintenance. Examples of improper installation include, but are not limited to, the following:

1. Inadequate or restricted fuel flow, empty fuel tanks or poor fuel quality, fuel debris, excessive coolant debris.
2. If cause of the problem or failure is due to electrical system problems outside the heater.
3. Inadequate voltage due to improper wiring upon installation.
4. Inadequate protection from heat, shocks or vibration.
5. Inadequate air or coolant flow.
6. Inadequate protection from road sprays or weather conditions.
7. Components that have been opened tampered with or modified without prior Kingtec authorization.
8. Using parts not approved by Kingtec in the installation or repairs.

E. FURTHER EXCLUSIONS

Kingtec's warranty does not include and/or cover any damage due to normal wear and tear or to any heaters that have been installed upon a vehicle that is subsequently declared a total loss, or sold for salvage, by a financial institution or insurer.

DISCLAIMER OF CONSEQUENTIAL DAMAGES AND IMPLIED WARRANTIES

1. Kingtec shall not be liable or responsible for any loss, loss of time or use of the heater, expense, commercial loss and/or any other incidental or consequential damage(s) arising from the condition, use and/or breakage of the heater(s). In no event shall Kingtec be liable for more than the cost of the heater(s).
2. Kingtec's warranty, as stated herein, is exclusive and Kingtec expressly disclaims any and all other warranties, express and/or implied warranties including, but not limited to, warranties of fitness for a particular purpose and merchantability.
3. To the extent that any state or federal law limits the disclaimers set forth herein, such disclaimers are to be applied to the maximum allowed by law.

DISPUTES

In the event of any dispute arising out of this limited Warranty and/or the heater(s) purchased from Kingtec, the parties agree that the sole and exclusive remedy for any and all parties shall be binding arbitration with the American Arbitration Association. The parties expressly waive any and all rights to trial by jury.

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